



Visitor Guidelines

Our priority remains the health and safety of our community. The following safety measures have been implemented in accordance with guidelines from the [Centers for Disease Control and Prevention](#) (CDC), the [Alabama Department of Public Health](#), and state and local officials.

Here's what you need to know before visiting the Garden:

NEW! Effective July 16 at 5:00pm, wearing a face covering is [required in the State of Alabama](#). At the Garden, face coverings are required in all indoor spaces, including the Guest Center, the Education Center, the Butterfly House, and all restrooms, as well as outdoor spaces where ten or more people are gathered and/or where it is not possible to maintain at least six feet of distance from others not in your household.

Before You Arrive

- Reserve your admission tickets online. All tickets (including Garden member admission) must be reserved online for a designated arrival time, and tickets are nonrefundable.
- Bring your own hand sanitizer, face coverings, bottled water, and snacks.
- Be prepared to carry out your trash whenever possible.
- Wear comfortable walking shoes. Shuttle service is currently unavailable, and we are temporarily unable to provide wheelchairs.

Arrival at the Garden

- Be sure to arrive at the Garden during your designated arrival time.
- Practice social distancing as you make your way to and through the Guest Center.
- Wear your face covering at all times while inside the Guest Center.
- Be prepared to scan your admission tickets (printed or on your mobile device) at the front desk.

In the Garden

- Wear your face covering at all times inside the Guest Center, the Education Center, the Butterfly House, and all restrooms, as well as outdoor spaces where ten or more people are gathered and/or where it is not possible to maintain at least six feet of distance from others not in your household.
- Practice social distancing, and do not gather in groups.
- Keep an eye out for posted guidelines throughout the Garden, and follow any instructions given by Garden staff members.

At the Gift Shop

- Be prepared to make your purchases with a credit or debit card. (No cash transactions)
- Contact giftshop@hsvbg.org if you are interested in arranging for curbside pick-up.

Questions? Contact info@hsvbg.org

Thank you for your support and shared commitment to the well-being of our community, and we look forward to seeing you soon!

Revised: July 16, 2020