



## Visitor Guidelines

Our priority remains the health and safety of our community. The following safety measures have been implemented in accordance with guidelines from the [Centers for Disease Control and Prevention](#) (CDC), the [Alabama Department of Public Health](#), and state and local officials.

### Here's what you need to know before visiting the Garden:

In compliance with the [Extended Safer at Home Order](#), wearing a face covering or mask is required in the State of Alabama. At the Garden, face coverings or masks are required indoors and anywhere it is not possible to maintain at least six feet of distance from others not in your household.

#### Before You Arrive

- Reserve your admission tickets online. All tickets (including Garden member admission) must be reserved online for a designated arrival time, and tickets are nonrefundable.
- Bring your own hand sanitizer, face coverings or masks, bottled water, and snacks.
- Wear comfortable walking shoes. Shuttle service is currently unavailable, and we are temporarily unable to provide wheelchairs.

#### Arrival at the Garden

- Be sure to arrive at the Garden during your designated arrival time.
- Practice social distancing as you make your way to and through the Guest Center.
- Wear your face covering or mask over your mouth and nose indoors and anywhere it is not possible to maintain at least six feet of distance from others not in your household.
- Be prepared to scan your admission tickets (printed or on your mobile device) at the front desk.

#### In the Garden

- Wear your face covering or mask over your mouth and nose indoors and anywhere it is not possible to maintain at least six feet of distance from others not in your household.
- Practice social distancing, and do not gather in groups.
- Keep an eye out for posted guidelines throughout the Garden, and follow any instructions given by Garden staff members.

#### At the Gift Shop

- Be prepared to make your purchases with a credit or debit card.
- Contact [giftshop@hsvbg.org](mailto:giftshop@hsvbg.org) if you are interested in arranging for curbside pick-up.

**Questions?** Contact [info@hsvbg.org](mailto:info@hsvbg.org)

Thank you for your support and shared commitment to the well-being of our community, and we look forward to seeing you soon!